

## **APPENDIX C – Scrutiny Cafe**

### **Scrutiny Cafe – Children & Young People**

#### **Priorities**

- NEETS and Pre-NEETS – the relationship between school exclusions, attainment, youth offending.
- Employment for young people – support for young people with barriers in transition from school to work
- Employment – taking advantage of regeneration opportunities and supporting young people into work.
- Child obesity
- Transition from young people to adults – particularly disabled children – how is this supported?
- OFSTED report – to look at the content and any issues that have been raised – this could guide the work programme.

#### **Discussion**

- Childhood obesity
- Comparison between academies and community schools
- Employment opportunities for Looked After Children and how the Council is supporting this
- Housing / Accommodation for LAC
- Access to sports clubs and activities
- Young carers
- Transition from childrens to adults issues
- Linking employment opportunities for young people with regeneration and investment
- Youth democracy – engaging young people – what we do and how do we do it
- Youth offending and Pupil Referral Unit
- Pre-N.E.E.T. (14-17yo) and support from schools / Council
- Cross over with health, wellbeing and safety
- Prevention? Early years? Partnership working?
- Absence of scrutiny and commissioning relationships with JSNA, expenditure or outcomes
- There needs to be better understanding of disabled young people who attend college. Some children need a lot more support.
- Early help and prevention – emotional wellbeing and early years attainment
- Children with disabilities and how are they supported through schooling
- School funding – are we getting vfm?

## **Scrutiny Cafe – Health, Wellbeing and Safety**

### **Adults & Health Scrutiny Panel**

#### **Priorities for in-depth**

- Access to good quality primary care
- CAMHS Transition – between tiers and children to adult services
- Integration – hospital discharge and locality working
- Older People

#### **Priorities for one off**

- JSNA
- Care Act
- Health Visitors and midwife access and numbers

#### **Safety (likely to be under the OSC)**

- Domestic violence – 1 in 3 reported serious crimes/impact on child's mental health
- Prevention of substance abuse – schools link
- Private rented sector – quality & safety/proactiveness

#### **CAMHS**

- Seamless transition is currently patchy and is the source of a lot of complaints to Healthwatch Haringey.
- What are the barriers to a seamless transition between child and adult services?
- What are the barriers to a seamless transition between Tiers e.g. from Tier 3 to Tier 4?
- How can the transition be improved?

#### **Mental Health**

- There are a disproportionate number of young black men in the mental health system, along with an over representation of BME communities overall.
- What is being done around early intervention?
- What is being done to address the use of A&E as an access point to mental health services?
- Link between mental health and community safety and the implementation of the Bradley report ([n.b a Mental Health & Community Safety project was undertaken in 13/14 by the Communities Scrutiny Panel. The Bradley report was referenced in this piece of work](#))

#### **Access to Primary Care**

- How do we ensure access to good quality Primary Care across the whole of the borough and for all parts of the community?
- There are issues with the quality of care and access to care.
- Are there enough GP practices operating for our population?
- Healthwatch Haringey have done a piece of work on access to primary care in the East of the borough. They are taking this to the HWB in September and can also bring to the A&HSP in order to help scope any work being done in this area.
- Referral process in primary care e.g. being referred and then having to go back to GPs to be referred to the next stage can be cumbersome and result in poorer health outcomes due to the delays.
- Lack of Health Visitors and midwives, particularly in the East of the borough.
- This is a keen concern for residents.

### **Integration**

- Integrated care – locality working
- Integration – locality working/link with access to primary care access/how is it working for and with service users?/integration around communities/what are the barriers to further integration – this has an impact on the quality of care people receive/link with hospital discharge & staying at home
- Hospital Discharge and care at home and staying at home – could do some case studies. Public Health are doing a small project on this. Could link with integration and locality working around GP surgeries.

### **Older People**

- Hospital discharge and staying at home – community asset building/link with integration and locality working/winter planning
- Older People offer – what is lacking?/ What is our offer?/how can we improve it?/ there is a high utilisation of services amongst older people/isolation link/hospital discharge link/district nurses
- Isolation – link with Domiciliary care contracts/how do we measure isolation?

### **JSNA/Commissioning**

- Commissioning – Is the money following the JSNA and HWB priorities? Are the outcomes being achieved?
- JSNA done robustly? Data correct? 'Joint' with all partners?
- Health needs of new communities

### **Care Act**

- Availability of information regarding care agencies, community resources etc
- Carers – how are we implementing the right for them to receive services?

### **Teenage pregnancy and STI reduction**

- Teenage pregnancy and STI reduction – link with gender equality/control of own sexual health/what is best practice/how are we commissioning?/budget element/approach in schools

### **Prevention**

- Prevention and enablement
- Prevention – health and fitness
- Prevention triggers – BME & MH, engagement, parental MH impact, early support

### **Obesity and licensing**

- Link to home happiness/fast food outlets/Waltham Forest/promotion of healthy options/distance from schools.

### **Alcohol and licensing**

- PH issue/licensing and regs restrictions/'saturation' – Islington.

### **Care Home accountability**

- Need to be mindful about not duplicating CQC
- Public accountability aspect

### **General comments on Scrutiny process**

- Need to ensure we have service user voice
- Focus on outcomes rather than process
- Outcomes need to relate to the problem
- What did the £ actually achieve?
- What is/was the benefit to the community?
- Joint AHSP & CYP to look at some aspects?
- Equality needs to be a strand through everything

## **Scrutiny Cafe - Better Council**

### **Priority**

**Job support market** - How effective is the local job support market? How are local agencies working together to support people back to work including adult with mental health? Developing local skills and capacity to access job market and bid for local contracts. What can be learnt from successful approaches of other local authorities? What can be learnt and shared across agencies? Job readiness what are schools and colleges doing? Can we create a 'Local Deal' for Haringey?

### **Other issues**

**Budget** - The Council is facing £70m shortfall over the next 3 years, to what extent is the community aware of this and are able to feedback into the process of making savings? How can the budget process consult and involve the community more? More developed process of informing local community and feeding back their comments and suggestions needed. What has been the impact of the cuts since 2010?

**Digitalisation and channel shift** – how is this being implemented, does it work for all groups such as the elderly, multicultural groups, low income groups. How is this being addressed within Customer Services Transformation Project?

**Community engagement** – how does the Council engage with local communities? Is it involving hard to reach and activate communities? To what extent do our communities understand the Council, its services and how to access them? How do we get young people engaged?

**Customer Services** - To what extent are they helping communities to find solutions to their problems? To what extent are they meeting the expectations of local communities?

**ASB** - what are we doing about it and how effective are we in tackling this problem?

- Street cleansing and waste management
- Streetscene and liveability

## **Scrutiny Cafe - Opportunity, community and sustainability**

### **Priorities**

- How can the Council ensure that local –once in a lifetime - regeneration projects deliver key social benefits for the local community e.g. job opportunities for local people, apprenticeships for young people, social infrastructure. Are procurement processes effective in delivering social value (local jobs, training, apprenticeships) – what is the policy and approach of the Council? Are S106 and Community infrastructure levy effective in resourcing local infrastructure? Are we getting the best deal out of local developers? Are local SMEs having access to regeneration contracts?
- Enhancing community resilience – different ways of working with community to co-create new ways of working and delivering services. What role can the Council play in promoting community resilience e.g. what approaches can council take to building social capacity and infrastructure? Can we use small grants schemes to stimulate community capacity building? Possible example of community resilience is the discharge of older people, volunteering and support for elderly people to live independently in the community.
- How can the Council support tenants in the private rented sector, particularly in relation to rogue landlords, poor letting agencies, tenants rights (health and safety, tenancy agreements etc).

### **Partnerships**

- Collaborative working among local agencies is key to the delivery of Haringey wide goals, yet it is not clear how effective local partnerships are in delivering on key objectives.

### **Regeneration**

- How energy efficient are homes in Haringey (both private and social), what resources or grants are available to help improve the energy efficiency of local homes. In relation to social rented sector, what impact will a cap on HRA borrowing have on making homes more energy efficient and in general making them more decent.
- Regeneration – development of new housing products – what is a distinctive Haringey approach, what are different products available?

### **Community Cohesion**

- To what extent will regeneration alleviate existing social problems? How should existing social needs of the indigenous population be addressed alongside the needs and expectations of incomers?

### **Housing**

- Corporate programme - scrutiny of plans to unify and improve housing services

**Community safety**

How effective are youth offending services in preventing young people from being involved in crime?

What approach is being taken by local police to improve relationships between police and young people, particularly in relation to stop and search?

**Process of scrutiny**

Process of scrutiny could be improved - reports should be different and distinctive and not just follow Cabinet style format (which were felt to be turgid and inaccessible).